



**TAFE** NSW

**NATIONAL CENTRE FOR  
EMERGENCY MANAGEMENT  
STUDIES**



# COMMANDING UNDER PRESSURE

## BE READY FOR THE WORST - BE TRAINED BY THE BEST

Leading teams of people in an emergency context, or transitioning through significant organisational change, is a challenging task. Leaders must have high levels of patience, resilience, personal reflection and emotional intelligence to navigate a pathway to collectively achieve success.

Created to complement formal accredited training in leadership and management, this program focuses on the 'soft' skills of leadership as well as building a foundation of strong values and ethics in organisational management. Fostering a safe and inclusive environment, participants will enhance personal attributes, speak with industry leaders, and build professional strategies needed to help deal with difficult people and situations, inspire creative problem solving and foster the attributes needed to step up to command teams under pressure.

### LEARNING OUTCOMES:

Following completion of this program, participants will be able to:

1. Apply reflective self-leadership strategies for resilience
2. Create effective and agile teams
3. Manage complex incidents
4. Provide strategic leadership during crisis and change

### WHO SHOULD ATTEND?

Those with responsibility for leading people and organisations during times of crisis, emergency or risk in government and non-government environments. For example, senior executive roles, emergency services leaders, health and safety managers, environmental protection and mitigation officers, business continuity managers, and any other interested persons.

### COURSE ASSESSMENT:

This course has no formal assessment task, however, participants will be required to complete reading for reflection, journaling and critical discussion with peers in groups.

Activities undertaken will contribute material for assessment activities in complementary accredited training and may support learnings in applying for Recognition of Prior Learning for other qualifications in leadership.

Participants will receive a TAFE Statement in Commanding Under Pressure.

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### COURSE DETAILS

**Duration:**  
32 hours

**Delivery method:**  
Face-to-face

**Location:**  
National Centre for  
Emergency Studies  
TAFE NSW Wollongong  
Foleys Lane  
Wollongong NSW

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